Space Heating & Cooling

Eligibility requirements | HEER and PDRS

Project Submission Process

1. Onboard with EC
2. Eligibility Check
3. Installation & Evidence Collection
4. Assessment & Approval

Eligibility requirements

Schedule D16 & Activity HVAC1 : Install a new high efficiency air conditioner or replace an existing air conditioner with a high efficiency air conditioner

Eligible premises and installation limits

- Upgrades must be undertaken at a residential building or small business site within NSW. Residential buildings generally include BCA Class 1, 2 and 4 buildings, while small business sites are generally those occupied by one business and consuming less than 100 MWh of electricity per year at the site.
  - For replacements, existing air-conditioning equipment must be installed at the site.
  - For new installations, there must be **no** existing air-conditioning equipment at the site.

Site Assessment

- The method requires a site assessment to identify eligible energy savings. The assessment must be completed on or before the implementation date.
- Where specific technical expertise or safety considerations apply, the assessor should have the relevant training, qualifications or certifications to complete the assessment safely and accurately. To demonstrate that the assessment has been completed, a **Site Assessor Declaration** must be provided. This can be the ESS template or an equivalent form based on the template. The declaration must:
  - Confirm that a site assessment has been conducted.
  - Confirm the activities meet the ESS eligibility requirements.
  - List all equipment being modified or replaced to generate ESCs.
  - Confirm that the information provided is complete and accurate.

Certificate Limits

- From 1 July 2026, D16 has a certificate creation cap for multi-split systems:
  - 90 ESCs maximum per implementation in a cold climate zone
  - 70 ESCs maximum per implementation in an average or hot climate zone.

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Eligible system & product requirements:

- The new or replacement equipment must be registered in the GEMS Registry as complying with the Greenhouse and Energy Minimum Standards (Air Conditioners up to 65 kW) Determination 2019.
- The specific model must be eligible, eligibility is not based on the manufacturer/brand alone.
- For multi-split systems, the GEMS evidence must identify the applicable outdoor unit and indoor unit model numbers, where applicable.
- The product must not be banned end-user equipment under the ESS. Certificates cannot be created for an installation involving banned equipment.
- The equipment must meet all applicable Australian Standards AS/NZS 5141:2018, manufacturer requirements and licensing requirements for installation.

Licensing & training requirements

Air-conditioning & refrigerant work

- All work involving the installation, servicing, maintenance, decommissioning or removal of air-conditioning equipment and handling of refrigerant must be undertaken by appropriately licensed/authorised persons.
- Refrigerant handling must be undertaken by a person holding the appropriate refrigerant handling license.
- The installation must comply with applicable Australian Standards, NSW requirements and manufacturer specifications.

Electrical Work

- All electrical work associated with the installation must be undertaken by an appropriately licensed electrical worker.
- Electrical work must comply with applicable NSW electrical safety requirements and relevant Australian Standards.

Activity requirements

- No unsolicited door knocking to market energy-efficient upgrades.
- Provide customers with the current HEER Fact Sheet before they agree to the upgrade, sign the Nomination Form or installation begins.
- Provide customers with clear and accurate information about the proposed upgrade, including the product and its suitability for the site.
- Representatives must not imply that they are representatives of the NSW Government, IPART, ESS or PDRS.

- Installers/representatives must be appropriately qualified and listed in the relevant installer register, where required.
- Customers must be given appropriate information about the ACP they are working with and the upgrade documentation.

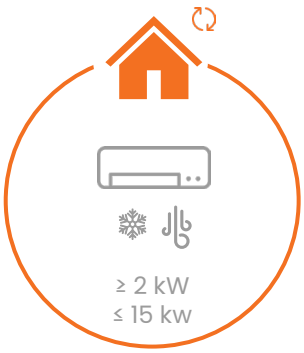
Co-payment requirements

- The required payment must be made by the customer in accordance with the current ESS requirements before ESCs can be created. . Please refer to co-payment guide here
- Payment does not apply to an Implementation delivered through a Low-income Energy Program or an Exempt Energy Program.
- - If relevant, the document/s must clearly establish that the Implementation was delivered through a Lowincome Energy Program or an Exempt Energy Program.

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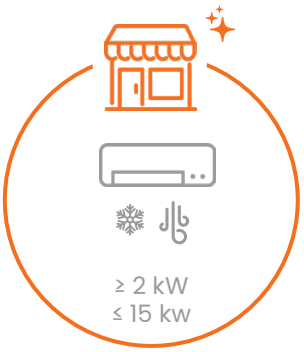
Project Scenarios | HEER and PDRS

Scenario 1 — Replace an existing split system



- **System type:** High-efficiency reverse-cycle air conditioner
- **Existing equipment:** Existing air conditioner installed at the site
- **Application:** Residential premises
- **Scenario:** Replace an existing air conditioner with a high-efficiency air conditioner
- **Purpose:** Replace an existing, less-efficient air conditioner with a high-efficiency system
- **Requirements:**
  - ✓ Existing equipment must be present at the site before installation
  - ✓ New equipment must meet D16 equipment and efficiency requirements
  - ✓ New equipment must be registered in the GEMS Registry at implementation

Scenario 2 — Install a new split system

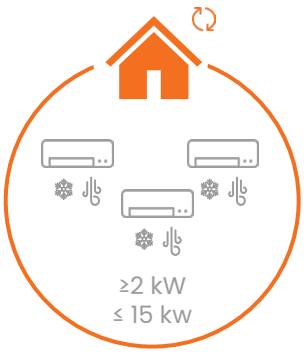


- **System type:** High-efficiency reverse-cycle air conditioner
- **Existing equipment**: No existing air conditioner installed at the site
- **Application:** Small business premises
- **Scenario:** Install a new air conditioner where there is no existing air conditioner
- **Purpose:** Provide efficient electric heating and cooling where no existing AC is installed
- **Requirements:**
  - ✓ No existing air-conditioning equipment at the site
  - ✓ New equipment must meet D16 equipment and efficiency requirements
  - ✓ New equipment must be registered in the GEMS Registry at implementation

CONTACT

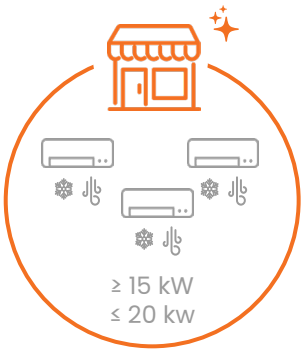
Level 2/696 Bourke Street, Suite 10.02 , Level 10, 67 Albert Avenue, Chatswood NSW 2067
(02) 9660 9997 | savings@ecfocus.com.au | www.ecfocus.com.au

Scenario 3 — Replace an existing multi-split system



- **System type:** High-efficiency multi-split reverse-cycle air conditioner
- **Existing equipment:** Existing air-conditioning equipment installed at the site
- **Application:** Residential premises
- **Scenario:** Replace an existing multi-split system with a high-efficiency multi-split system
- **Purpose:** Upgrade an existing system to a high-efficiency system
- **Requirements:**
  - ✓ Existing equipment must be present at the site
  - ✓ New system must meet D16 and GEMS requirements
  - ✓ Indoor and outdoor unit model details must be identifiable
  - ✓ From 1 July 2026: maximum certificate creation is 90 ESCs in cold climate zones or 70 ESCs in average/hot climate zones per implementation

Scenario 4 — Install a new multi-split system



- **System type:** High-efficiency multi-split reverse-cycle air conditioner
- **Existing equipment:** No existing air-conditioning equipment installed at the site
- **Application:** Small business premises
- Scenario: Install a new multi-split system where no existing air conditioner is installed
- **Purpose:** Provide efficient heating and cooling to multiple spaces
- **Requirements:**
  - ✓ No existing air-conditioning equipment at the site
  - ✓ New system must meet D16 and GEMS requirements
  - ✓ Indoor and outdoor unit model details must be identifiable
  - ✓ From 1 July 2026: maximum certificate creation is 90 ESCs in cold climate zones or 70 ESCs in average/hot climate zones per implementation

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